

# David MILETTE

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## Software Quality Assurance (SQA) & Application Lifecycle Management (ALM) Specialist

### DOMAINS OF COMPETENCE

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- **QA Process Maturity Assesment**

In order to achieve the projected ROI and risk mitigation out of your QA Practice it is important to have a sufficient level of Maturity in the team's structure, processes and best practices. Let SQALogic assist you in setting the groudwork for success

- **Test Management**

Provide assistance and guidance as it pertains to the whole quality assurance and testing practice. Establish and deploy best practices that will ensure efficient on time outcomes out of the QA phase of your mission critical projects.

- **QA Automation Framework implementation**

Regardless of the solution and tools you have in-house it is essential to properly deploy and enable your team to leverage them in the most efficient way. Having deployed the vast majority of solutions on the market over the past 20 years and with a proven track record of building out test frameworks that survive through the constant changes in todays application landscapes you can rest assured that your investment will not become a cost.

- **Performance Testing and Validation**

One of the most critical and often overlooked aspects of testing is performance and stress testing. It is true that with the lower cost of hardware and bandwidth these days we are often more than right sized for capacity however it takes but one configuration issue to cause severe performance degradation. With mobility applications becoming more and more prevalent these days with our end customers it is extremely important to validate their experience is a positive one. SQALogic can assist you in ensuring that your efforts to bring mobile solutions to your customers produce the desired results by validating the outcome prior to go-live.

### PROFESSIONAL EXPERIENCE

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- **October 1, 2012 à aujourd'hui**

- **President and Managing Director at SQALogic**

- SQA and ALM consulting
    - Mentorship and project management
    - Functional and Performance testing
    - Quality Assurance and Test Management Best Practices

- **April 30, 2012 - October 1, 2012**

- **ALM Director at SAP Canada**

- ALM and Virtualization Strategy
    - Partner management (HP, EMC, VMWare, Software AG, CA etc)
    - Customer Project implementation strategies

- **April 1, 2011 - April 29, 2012**

- **VP of Business Development and Engineering and TurnKey Solutions**

- Virtualize presages environment used for solution demonstrations
    - Conduct customized demos and POC's of TKS framework built on HP Testing foundation
    - Develop and support international channels
    - Finalize global OEM agreement with HP Software
    - Work with post-sales teams to ensure a realistic plan is set forth for customer project success

- **August 15, 2007 - March 31, 2011**  
**VP of International Business Development and President of Worksoft Canada**
  - Establish Canadian presence of Worksoft SAP testing solution in Canada
  - Identify, train and enable local partners globally to support and deploy testing framework
  - Participate as guest speaker and SME in global events such as Sapphire, TechEd, Saphila
- **April 15, 2002 - August 14, 2007**  
**Technical Solutions Architect and Director at HP Software and Mercury Interactive**
  - Manage and enable Canadian Solutions Architect team
  - Develop end to end ALM go to market message and demo structure
  - Ensure proper solution mapping to specific customer needs and requirements
  - Propose roadmap to successful deployment based on customer QA process maturity
- **August 1, 1999 - April 14, 2002**  
**Team Leader and QA Systems Engineer at Compuware Corp.**
  - Create and conduct solution demonstrations
  - Assist in managing presales team and resource allocations
  - Conduct solution POC's aimed at validating technical and business fit for customers
- **April 1, 1995 - July 31, 1999**  
**QA Manager and Test Engineer at Bell Sygma / CGI**
  - Managed a team of 25+ testers
  - Established and setup an automation lab covering all strategic business transactions
  - Selected Windows platform automated testing solution
  - Validated successful migration from OS/2 to Windows platform
  - Established Y2K testing and QA strategy that ensured smooth transition

## EDUCATION

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- **January 1, 1995 - May 1, 1998**  
 Bachelors degree in Computer Sciences and Business Management  
 University of Sherbrooke, Majored in computer sciences with a minor in business management

## INTERESTS

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- Guitar, Running, Hiking, Camping, International Travel